Case Study





Athens Mold and Machine

Athens Mold and Machine is an American-owned and operated tire mold machining company that machine molds using 3D models created by on-staff CNC programmers, using the models to create tire molds.

Business Challenge

Athens Mold and Machine found that their current IT situation was not tenable. They had no IT department to speak of, their network security was spotty, and they didn't have any kind of plan prepared in case of a disaster. When we reached out to begin a relationship with Athens Mold and Machine, we were fortuitously able to offer our services to rectify their situation.

Budget



Services

- Networking Revamp
- Server Equipment Upgrade
- Help Desk Support
- Managed Antivirus
- Managed Backups

About Imagi-tech

At Imagi-tech, we're a team of passionate developers and designers dedicated to helping businesses grow. From smart web apps to custom software, we solve real challenges with solutions that make a difference. With years of experience in creating user-friendly designs, building websites, and driving e-commerce success, we focus on what works best for you. Let's build something extraordinary together.

Our Solution

While Athens Mold and Machine knew they needed help, they were

unsure of the extent of their needs. We performed an IT audit on their facility and determined that the best course of action would be to rebuild their network infrastructure from the ground up. This meant a fresh setup that could be fully documented. From there, additional needs would get addressed on a case-by-case basis, applying modern tools to solve any remaining problems. Imagi-tech would take over the role as their IT experts and advise on further action.

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Results

Age wasn't the only issue with Athens Mold and Machine's IT infrastructure. Their equipment was insufficient for a business of their size, as they relied on a small ISP-provided router to handle the needs of multiple powerful computers and systems. As their IT experts, we covered the positioning of suitable new hardware and began the process of installation. With new hardware hooked up, we could get to work on cleaning up their network and other services.

Core Features

- Athens Mold and Machine now has technical support on tap.
- Managed service equipment delivered and installed for them has alleviated the need to worry over maintenance and control of these systems.
- A modern networking infrastructure compatible with current systems and hardware.

Documented Benefits

- More granular control of file server access.
- A disaster recovery plan to handle a critical failure, should it ever occur.
- Security and protection against malware or ransomware attacks.
- Peace of mind knowing they have a team of IT experts watching over their systems.