



HHI, Rentals LLC

HHI Rentals, LLC is a bike rental company operating in Hilton Head Island, North Carolina. They operate rentals for bikes, beach equipment, games, and fishing gear, to accommodate for any kind of vacation.

Business Challenge

To organize and control rental receipt, scheduling, delivery, and pickup, HHI rentals, LLC has had to make use of a variety of tools. However, HHI Rentals was dissatisfied with the service of multiple platforms and cumbersome nature of using a multitude of tools. HHI Rentals, LLC determined that they would like their own system to centralize these various aspects into a single, centralized system to best service the bike rental industry.

Our Solution

Imagi-tech has partnered with HHI Rentals, LLC to realize the vision of a single, holistic bike rental solution like BodhiSys. This single system has incorporated everything from the initial customer experience for placing an order to scheduling and documenting delivery and pickup by field agents. Centralizing information and user experience in this way improves management, makes for easier access, and streamlines workflow.

Budget



Services

- UI/UX Design
- Custom Web App
- Content Changes and QA

About Imagi-tech

At Imagi-tech, we're a team of passionate developers and designers dedicated to helping businesses grow. From smart web apps to custom software, we solve real challenges with solutions that make a difference. With years of experience in creating user-friendly designs, building websites, and driving e-commerce success, we focus on what works best for you. Let's build something extraordinary together.

Results

Imagi-tech and HHI Rentals, LLC have created the BodhiSys platform to service all levels of equipment rental businesses. HHI Rentals, LLC has transitioned to use of BodhiSys for all of their rental processing, from beginning to end. Imagi-tech continues to fine-tune the system based on real feedback from HHI Rentals, LLC.

Scheduling

Schedule your trips, the orders being handled, and who is handling them with a comprehensive scheduler tool.

Delivery & Pickups

Desktop users can identify the best routing with a map-based view to set the order of operations for field agents.

Driver Workflow

Drivers use the same system to follow a controlled delivery and pickup workflow to ensure quality control for customers and full accountability.

Dashboard

Start End Today Tomorrow Yesterday Today+Tomorrow 7 days

Next Fri Next Sat Next Sun Next Mon

Checked In (733) Checked Out (258) Provisional (0) Confirmed (33)

Customer Brand Order number Status

Hide beach and tennis Show only manual addresses Total #: 1024

Order #	Created	Brand	Customer	Start	End	Qty of bikes	Stage	Locked
████	████	████	████	07/23/2024	07/27/2024	2	Confirmed	NO
████	████	████	████	07/23/2024	07/28/2024	2	Confirmed	NO
████	████	████	████	07/23/2024	08/02/2024	5	Confirmed	NO
████	████	████	████	07/23/2024	07/26/2024	2	Confirmed	YES
████	████	████	████	07/23/2024	07/26/2024	2	Confirmed	YES
████	████	████	████	07/23/2024	07/27/2024	3	Confirmed	NO
████	████	████	████	07/23/2024	07/30/2024	4	Confirmed	NO
████	████	████	████	07/23/2024	07/28/2024	4	Confirmed	NO
████	████	████	████	07/23/2024	07/26/2024	3	Confirmed	NO
████	████	████	████	07/23/2024	07/24/2024		Checked in	NO
████	████	████	████	07/23/2024	07/27/2024	10	Confirmed	NO
████	████	████	████	07/23/2024	07/28/2024	3	Confirmed	NO
████	████	████	████	07/23/2024	07/30/2024	4	Confirmed	NO
████	████	████	████	07/23/2024	07/28/2024	4	Confirmed	NO
████	████	████	████	07/23/2024	07/27/2024	9	Confirmed	YES
████	████	████	████	07/23/2024	07/28/2024	2	Confirmed	NO
████	████	████	████	07/23/2024	07/27/2024	5	Confirmed	NO

The map on the right shows the Hilton Head Island area with various landmarks and locations marked, including Victoria Bluff Heritage Preserve, Windmill Harbor, Hilton Head Island, and Disney's Hilton Head Island Resort.

Storefront & Customer Orders

Rental companies can input their information directly into BodhiSys to generate a storefront rental experience for customers.

