imagi-tech

Thomson's Landscaping

Thomson's Landscaping is a design and build landscape firm, founded in spring of 1979. Thomson's proudly serves both Ohio and West Virginia and uses training from the Ohio Nursery and Landscape Association to improve their ability to serve.

Business Challenge

Thomson's Landscaping has been in the area for a long time now and made use of an older POS system. This system, while equipped with many different tools and functions, had a large learning curve with the number of extraneous functions it could perform. With an older POS system, while it had served them well thus far, it did not have some newer functions they wanted for their business processing.

Our Solution

Imagi-tech determined the best solution would be to build Thomson's Landscaping a new POS program from scratch, making it compatible with newer machines given their hardware would need upgrading in the near future. In building a new system, the user experience can be remapped to streamline navigation and processes, saving cashiers time on transactions. This will create friendlier experience for new and old users.
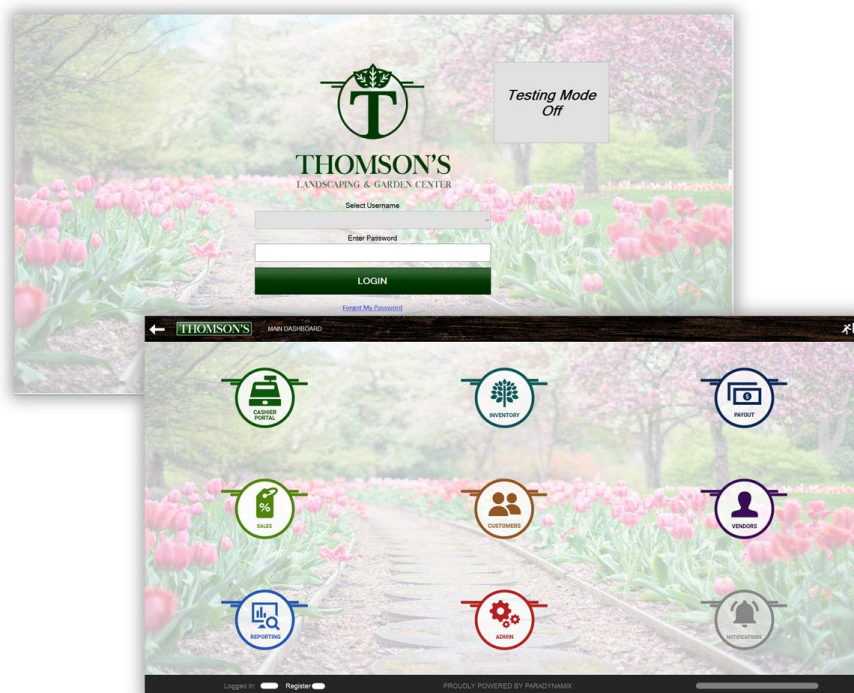
Budget

$0 $100K

Services

- UI/UX Design
- Custom Software

About Imagi-tech

At Imagi-tech, we're a team of passionate developers and designers dedicated to helping businesses grow. From smart web apps to custom software, we solve real challenges with solutions that make a difference. With years of experience in creating user-friendly designs, building websites, and driving e-commerce success, we focus on what works best for you. Let's build something extraordinary together.
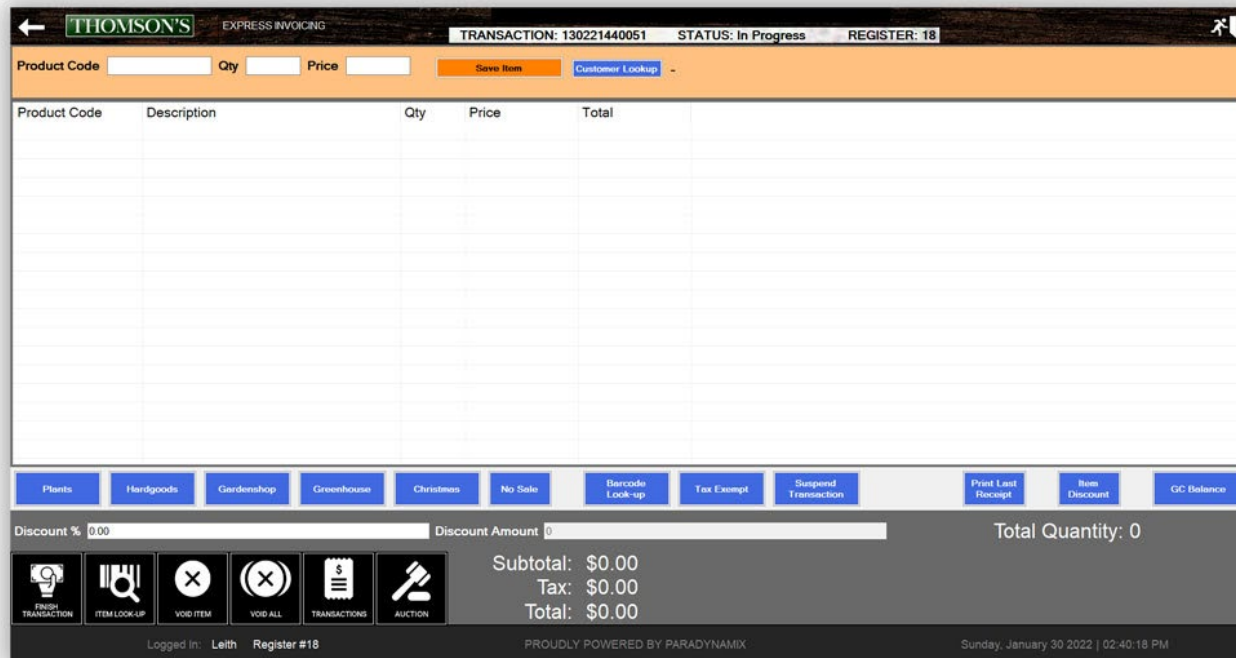
Results

The new POS system is natively built to integrate with the upstairs inventory management system we developed for Thomson's Landscaping years before. While the old POS had finally reached a level of outdated it could no longer un on their newly requisitioned hardware, the newly developed POS as intended for modern machines. With the core system built to spec of Thomson's needs and wants for their system, we continue to run improvement cycles to refine and integrate new features and functions.

Core Features

- A dashboard with simple and direct navigation to different modules.
- Only contains processes and functions the client wants.
- Integration with the Inventory Management System to deduct stock correctly.

Retains familiar hotkeys and ease of use shorthand to suit old users and retain current business process that works well.

Documented Benefits

- Integration into custom ERP system.
- Improved upon current process and provided customizability.
- Cut extraneous steps to access necessary data and functions, thereby saving time.

Training new sales associates is easier than ever with the new system. Modules are clearly labelled and easy new and old users to pick up easily and master.

After deployment and implementation of their new system, Thomson's Landscaping has an ongoing maintenance contract with Imagi-tech to continue servicing the system as it's used and new refinements are desired.